Repository of General Resources & Supports to Enable Virtual or Remote Monitoring, Management and Care of Patients During COVID-19

DISCLAIMER: This document represents a dynamic, central repository of resources for the enablement of virtual or remote monitoring and is not an exhaustive list of all existing resources. The resources included in this central repository will continue to be updated as applicable.

1. **Changes to the Schedule of Benefits for Physician Services (Schedule) in Response to COVID-19 Influenza Pandemic, effective March 14, 2020**
   Providers are being encouraged to use virtual care whenever appropriate, and Ontario's Ministry of Health has introduced temporary billing codes and procedures in support of this effort. Information on virtual care billing and the temporary billing codes, can be found here:

   - [Virtual Care Program – New Virtual Care Billing Codes Effective (April 1, 2020)](#)
   - [Changes to the Schedule of Benefits for Physician Services (Schedule) in response to COVID-19 influenza pandemic effective March 21, 2020](#)
   - [Billing for virtual physician services and technical guidance](#)
   - [Changes to the Schedule of Benefits for Physician Services (Schedule) in response to COVID-19 influenza pandemic effective March 14, 2020](#)
   - [Billing Amendments to Enable Direct-to-Patient Video Visits and Modernize Virtual Care Compensation](#)

2. **Ontario Telemedicine Network**
   OTN is a provincial platform that enables virtual care through two-way videoconferencing to provide access to care for patients in hospitals and hundreds of other health care locations across the province. For information on virtual care options and guides to support clinicians to use OTN-supported tools to deliver virtual care safely and effectively, refer to: https://otn.ca/

3. **OntarioMD**
   OntarioMD has curated a list of tools that they have visibility to, in order to raise awareness to physicians and their practices regarding tools they might consider in supporting their patient community during the COVID-19 pandemic. Information regarding digital tools, video visit platforms, and other virtual care resources can be found at the link below:

https://ontariomd.news/?utm_source=link.cep.health&utm_medium=urlshortener&utm_campaign=covid

Through OntarioMD and the Ontario Medical Association, the virtual care COVID-19 Guide linked below, provides a portal to access a sample verbal consent paragraph, detailed script and documentation note for EMR:

https://www.ontariomd.ca/documents/resource%20library/vc%20covid-19%20guide.pdf

4. **Association of Family Health Teams of Ontario (AFHTO)**
   AFTO has developed a repository of virtual care and digital health resources that is updated regularly, in order to assist teams to accommodate care for patients virtually as much as possible. The suite of resources includes, but is not limited to: clinical guidance for adopting and integrating virtual visits into care, telephone and virtual care fee codes FAQ. Refer to link below: https://www.afhto.ca/news-events/news/virtual-care-digital-health-and-covid-19

5. **eHealth Centre of Excellence**
   eCE organization offers support to healthcare professionals and organizations related to the deployment, adoption and appropriate use of digital heath tools. Their current suite of digital health tools include, but are not limited to: eConsult, virtual visits, tablets, tools and coaching for electronic medical records (EMRs), eReferral, and tools of intelligent automation. Information regarding the full suite of digital health tools can be found here: http://ehealthce.ca/Services.htm