



Personal Health Information at CorHealth Ontario

WHO IS CORHEALTH ONTARIO AND WHAT IS PERSONAL HEALTH INFORMATION?

CorHealth Ontario (CorHealth) serves as a system support to the Ministry of Health (MOH), hospitals, and health care providers dedicated to improving quality, efficiency, access, and equity in the delivery of the continuum of cardiac, vascular, and stroke services in Ontario.

Personal health information (PHI) includes any identifying information about an individual's health or health care history, or information that it could be utilized, either alone or with other information, to identify an individual.

WHY DOES CORHEALTH COLLECT MY PERSONAL HEALTH INFORMATION?

CorHealth is a "prescribed person" within the meaning of section 39(1)(c) of Personal Health Information Protection Act, 2004 (PHIPA), in respect of the CorHealth Cardiac and Vascular Registry. As a result of this special status under PHIPA, health information custodians – hospitals and health care providers – are allowed to disclose PHI to CorHealth without consent for the purposes of maintaining the CorHealth Cardiac and Vascular Registry. CorHealth also collects PHI from the Ministry of Health's Enterprise Master Patient Index (EMPI) to ensure that all PHI about an individual is grouped under the correct patient's record within the Cardiac and Vascular Registry.

Working with key stakeholders, CorHealth helps to plan, coordinate, implement, and evaluate cardiovascular care and is responsible for the CorHealth Cardiac and Vascular Registry. The personal health information collected in the CorHealth Cardiac and Vascular Registry includes wait time information, as well as specific clinical details. The CorHealth Cardiac and Vascular Registry uses cloud-based technology.

HOW IS MY INFORMATION PROTECTED?

All activities at CorHealth Ontario are guided by our Privacy and Security Policy, which includes administrative, technical, and physical safeguards that protect PHI against theft, loss, and unauthorized disclosure, use, copying, modification, or disposal. Below are a few examples of the safeguards:

- A secure electronic database where personal health information is stored
- Privacy training for all staff, contractors, and other agents
- Regular auditing and reviewing of access to PHI
- A Privacy Officer for day-to-day management of privacy and security issues

WHERE CAN I FIND MORE INFORMATION?

Additional documentation can be found at www.corhealthontario.ca/privacy. If you have any inquiries, complaints, or questions regarding CorHealth Ontario's data holdings or privacy and security policies, please contact:

Chief Privacy Officer:

525 University Avenue, 5th Floor

Toronto, ON M5G 2L3

Phone: 416-514-7472

Email: oh-corh_service@ontariohealth.ca

You have the right to submit any concern or complaint about CorHealth's information practices by contacting:

Information and Privacy Commissioner of Ontario

2 Bloor Street East, Suite 1400

Toronto, ON M4W 1A8

Phone: 416-326-3333 or 1-800-387-0073

TDD/TTY: 416-325-7539

Email: info@ipc.on.ca

Website: www.ipc.on.ca