



Two-way communication among levels of care: i.e. face-to-face visits, phone, e-consult

Patient Risk and Complexity

LEVELS OF PATIENT CARE AND SETTING



SPOKE Stable, low risk, few co-morbidities Community provider office or clinic



COMMUNITY HUB

Moderate risk multiple, stable co-morbidities Local hospital or community setting



TERTIARY NODE High risk, multiple co-morbidities, complex needs Advanced cardiac hospital